

ConSol Rough Cut Editor (RCE)

-- Support information --

ConSol* offers **tailored support services** for the RCE and various other technologies within your workflow.

If you need

- RCE developer support
- RCE hot fixes for bugs
- short reaction times
- proactive monitoring and remediation
- workflow consulting

please feel free to contact us: rce@consol.de.

Depending on your needs we will create an individual service bundle for you.

For **single support issues with the RCE** you can submit a single support ticket by buying it in the webshop: <http://consol-webshop.com>. Please note the terms and conditions stated in the product information.

If you have problems installing the RCE, we can assist you with our remote installation service. You can also purchase it in the webshop: <http://consol-webshop.com>.

-- More services --

ConSol* would be happy to provide you with comprehensive consulting and operation services, e.g. **Apple remote and on-site services** or **Mac system monitoring services**.

Optionally, we can also design and install your complete infrastructure (Xsan, Apple Server, Final Cut Server etc.).

Please contact us: rce@consol.de.

For further information please visit our website: www.consol.com/apple-know-how