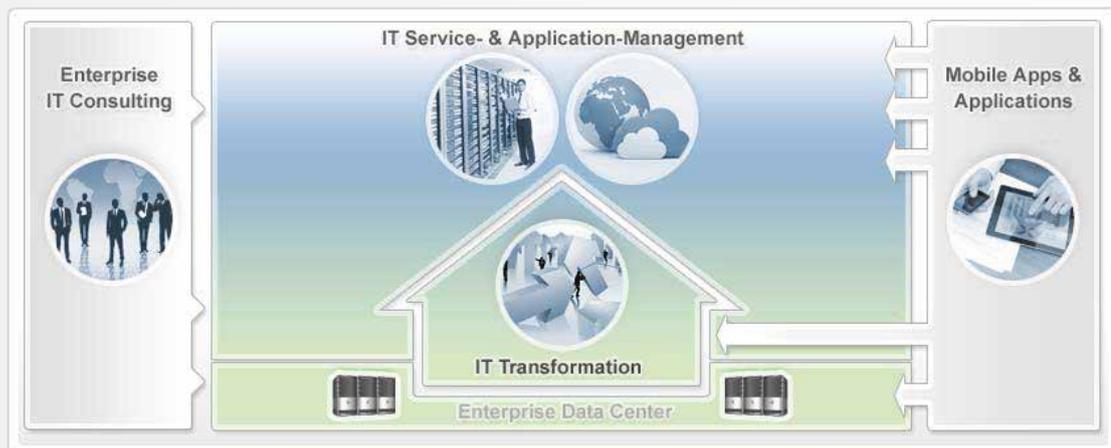# IT Service Provider

Sustainable IT Success from a Single Source

We are manufacturer-independent, competent, realistic

IT is the backbone of your business success. Do you have to meet the increasing demands of the market day-in, day-out and respond to changes quickly, effectively, and in an economic manner – highly available, scalable, and secure? Don't leave the expansion and modernization of your IT infrastructure to chance!

ConSol is your full service partner on equal terms. We work with you to develop the optimal solution to suit your individual business requirements, implement it in high quality, accompany you throughout the transformation process, and implement your new system.

ConSol - Your IT Service Provider with a vision for the future

- More than 25 years of industry-wide project experience
- A clear view of the **optimal solution**: manufacturer-independent consulting, technical openness, and open source expertise
- **Technological leadership:** Broad-based expertise in special subjects and enthusiasm for practical, technical solutions
- **Performance and scalability** are guaranteed: Interdisciplinary cooperation between our project management, software development, and IT operations experts
- Integration of existing systems, wherever this may be of use
- IT consulting, software development, hosting, 24/7 support and maintenance from a single source: Proven modular principle for every project size with **calculable costs and high efficiency**

Enterprising **IT.**

We take care of your IT. You focus your energies on your core business with a cool head, today and in the future.

Our Portfolio

Enterprise IT Consulting

Working together towards your sustainable IT strategy

Do you know your objective? We create a suitable IT strategy with you and demonstrate possible ways to achieve it in a **quick and cost-effective** manner. Sustainability is guaranteed. We take your technical requirements into consideration right from the beginning, without losing sight of technical aspects such as performance, scalability and security – regardless of whether they are in the cloud or a data center.

We have industry-wide experience, and are professionals, and realistic. Our project management, software development, and IT operations experts work hand-in-hand at all times and make **manufacturer-independent recommendations** to ensure that your investment lasts long into the future. Just as you would expect it to.

Our services for your IT success

- SOA and BPM: Professional process consulting
- Inventory and requirements analysis
- Design and planning your enterprise architecture
- Professional project management
- Technical consulting: Consulting in all aspects of IT
- Private cloud? Public cloud? Data center? We will gladly assist you in your choice.
- Developing security concepts

IT Transformation

Transforming old into new: interruption-free

Has your IT strategy already been established? We provide our customers with all the services necessary for successful IT transformation from a **single source** – from consulting to implementation right through to operation, maintenance and support. We put your existing system through its paces, allowing us to take an iterative approach to developing your target system. Therefore, we integrate your existing system, guarantee the continuity of your business and in the long term, meet every requirement necessary for the success of your sustainable, state-of-the-art solution.

We have a keen eye for our customers' specific technical requirements as a result of our many years of project experience from a wide range of industries. This ensures the **ideal integration of the old and the new.** Your individual IT success is what matters most to us.

Our services for a sustainable IT landscape

- SOA, EAI, BPM – Your strategy determines which direction to go
- Meticulously designed enterprise architecture: The key to every IT transformation
- Software development without making concessions
- Enterprise testing for continuous delivery: High code quality and interface conformity
- Software services with minimal transfer: Take advantage of the synergies of an IT service provider

Our Portfolio

IT Service and Application Management

Customized operations and services

Your business success is based on the smooth running of your IT infrastructure. It has to provide maximum, reliable, round-the-clock support for your business processes – even when it is subjected to continuous change. Do not leave the **performance, availability and security** of your systems and data to chance during the transition period!

25 years of service experience in a wide range of industries, proved and tested standards (ITIL, ISO 9001) and versatile expertise make ConSol a strong partner for your IT infrastructure, from consulting and implementa - tion right through to long-term support. **Our specialist expertise in the field of monitoring** and in all aspects of automating IT processes allows you to reduce manual intervention in your systems to a minimum and ensure a high quality level.

Our services for maximum performance and cost efficiency:

- Comprehensive IT services portfolio
- IT operations according to the modular principle
- Application management: We are there for you when others have long since taken their leave
- Rollout and deployment from a single source
- Monitor heterogeneous IT environments – even in the cloud
- Virtualizing and/or setting up and operating a cloud infrastructure

Mobile Apps and Applications

Business process meets technology

The future is mobile. Smartphones and tablets have been firmly established as serious pieces of working equipment for some time now. They provide instant access to the data in your enterprise applications and allow you to collect new information on-site. Which means: **you can make quicker decisions and respond more specifically to the current requirements of your core business and increase customer satisfaction.**

Our developers with their project experience are familiar with the business processes and specific challenges of your 'mobile' departments as well as the latest technology in order to best ensure this outcome. They design tailored JEE applications and customized clients and implement them in high quality, always with focus on aspects such as security and performance.

Our services for more mobility

- Developing enterprise mobile apps: Mobile clients for your enterprise applications
- iOS, Android, multi-platform: Customized development for your target system
- Customer portal and point-of-sale (POS) applications
- Rollout and security
- Testing, maintenance, and support

Our References

Together with Bittner+Krull, one of the largest providers of intelligent IT-based meter reading systems, ConSol developed a high-performance, flexible smart metering platform suitable for application among major customers. The role of ConSol: Support for the design and implementation of a **service-oriented architecture** and development of a concept to ensure the quality of the product.

"ConSol provided us with a well-designed smart metering platform that allowed us to deliver a first-class solution to an important customer for the customer's new service offering. The ConSol team distinguished itself through the enormous expertise in consulting and its professional ability to implement solutions."

Horand Krull, co-owner of Bittner+Krull

The FWU Group is an independent, nationally and internationally active financial service provider specializing in unit-linked life and pension insurance policies. ConSol has been supporting the development, maintenance, and operation of FWU's point-of-sale (POS) applications since 2008. The financial service provider uses the **web applications** to sell Shari'ah-compliant life insurance policies at the point-of-sale via local banks in the Arabic-speaking and Islamic region.

"We decided to go with Consol because their software experts examined our, in some cases, very specific require-ments in great detail before implementing the processes. The comprehensive and ongoing IT advice we receive has allowed us to expand our activities into further countries in the Arabic-speaking region."

Dr. Angela Dirrheimer, IT Officer on the FWU AG board of directors

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  http://labs.consol.de
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